



FAQ


Herbalife Sales at Community Events


A guide covering the most common questions

Herbalife 





Herbalife Sales at Community Events


 Can I sell Herbalife® products at local sporting or community events?


 Yes, provided the event is a seasonal, temporary organized event and it host vendor booths, consistent with the [Herbalife Sales at Community Events Advisory](#) and Herbalife's Rules.


Examples: local sports tournaments, marathons, cultural and musical festivals, holiday events and school events that include vendor booths.


 "What are some examples of setups that are not allowed?"

 Food trucks, Flea markets, swap meets, farmers markets, bazaars, "Pop-ups" (solo booth), Concession stands, Local sporting events without vendor booths.

 What Herbalife products can be sold at temporary community events that host vendor booths?

 Herbalife closed retail products and consumptions, such as teas and shakes, can be sold at temporary community events.

 Are Distributors allowed to sell Herbalife® products at industry-specific events like bridal shows or trade expos if they pay for a booth?

 Yes, provided the event is a seasonal, temporary organized event and it host vendor booths.



Can I sell products at my child's soccer game?



No, these events do not host vendor booths. However, you may take pre-orders and deliver the products at the event. You can also accept pre-orders during the game for delivery at the next one. On-site sales are not allowed.

- Use Engage to simplify the pre-ordering and documentation process.



Can I display a sign with Herbalife branding?



No, you cannot display a sign with Herbalife branding at these events.



Can I display a sign with the Nutrition Club's name?



Yes, you may have a sign with the Nutrition Club's name at the event.



What should I do if I cannot obtain the customer information to document the sale?



If you are not able to obtain the customer information to document the sale, use the "no customer information" option on HL MyClub. Do not document the sale under another customer or enter inaccurate customer information.

Learn more:

[Herbalife Sales at Community Events Advisory](#)

[Locations Do's and Don'ts Chart](#)