

Save Time with Advance Will Call (AWC)

Have your pickup order prepared BEFORE you arrive!

How It Works

Step 1: Place Your Order



On MyHerbalife.com



On the Herbalife Shop App



By Phone: 866-866-4744

Step 2: Register Your Order for AWC

Visit

HNWillCallOrders.com



Submit Request



Register your order and be sure to enter a valid mobile phone number to receive updates about your order status via text message.*

*Message and data rates may apply.



Wait for Your “Ready” Text/Email

Wait for your text/email notification that your order is ready BEFORE heading to the Sales Center.

Step 3: Pick Up Your AWC Order

Head to the Sales Center!



Orders using AWC must be picked up within three business days.

What to Bring:

1. Government-issued ID.
2. The Pickup Number(s) received in your text/email notification.

Pick Up Inside



Prior to leaving, please ensure all your items are received. Please notify a staff member if there are any issues with your order(s).

Important Information

- ✓ Order processing times vary by center and by time of day. Orders are typically processed within four hours. Please register your order(s) one day before your preferred pickup day.
- ✓ Save even more time by picking up your AWC order during non-peak times, from opening to 1:00 p.m.!
- ✓ Only submit orders that have been fully paid.
- ✓ Make sure the pickup person's name on the AWC registration matches the name on the order.
- ✓ Pick up your order within three business days or your order may be canceled.
- ✓ Prior to leaving, please ensure all your items are received. Please notify a staff member if there are any issues with your orders.
- ✓ AWC service is available at the following Sales Centers: Dallas, Des Plaines, Houston, Memphis and Phoenix.

Contact Member Services if you need any help with your orders at **866-866-4744!**