

# Save Time with Advance Will Call (AWC)

Have your pickup order prepared BEFORE you arrive!

## How It Works

### Step 1: Place Your Order



On  
MyHerbalife.com



On the Herbalife  
Nutrition Shop App



By Phone:  
866-866-4744

### Step 2: Register Your Order for AWC

#### Visit

[HNWillCallOrders.com](http://HNWillCallOrders.com)



#### Submit Request



Register your order and be sure to enter a valid mobile phone number to receive updates about your order status via text message.\*

\*Message and data rates may apply.

#### Wait for Your "Ready" Text/Email



Wait for your text/email notification that your order is ready BEFORE heading to the Sales Center.

### Step 3: Pick Up Your AWC Order

#### Head to the Sales Center!



Orders using AWC must be picked up within three business days.

#### What to Bring:

1. Government-issued ID.
2. The Pickup Number(s) received in your text/email notification.

#### Pick Up Inside



Prior to leaving, please ensure all your items are received. Please notify a staff member if there are any issues with your order(s).

## Important Information

- ✓ Order processing times vary by center and by time of day. Orders are typically processed within four hours. Please register your order(s) one day before your preferred pickup day.
- ✓ Save even more time by picking up your AWC order during non-peak times, from opening to 1:00 p.m.!
- ✓ Only submit orders that have been fully paid
- ✓ Make sure the pickup person's name on the AWC registration matches the name on the order
- ✓ Pick up your order within three business days or your order may be canceled
- ✓ AWC service is available at the following Sales Centers: Bronx, Dallas, Des Plaines, Houston, Memphis, Miami, New Jersey, Phoenix, Riverside and San Jose.

Contact Member Services if you need any help with your orders at 866-866-4744!