

The opportunity to be an Herbalife Nutrition Independent Distributor is entirely voluntary. If a Distributor resigns for any reason, the Distributor is entitled to a full refund of the cost of the IBP (if resignation occurs within 12 months of becoming a Distributor) and any unopened products and Herbalife Nutrition products literature and sales aids that are purchased within the previous 12 months and returned to Herbalife Nutrition. The amount of the refund includes the cost of the items, any taxes, and shipping and any handling costs on the original delivery and return of the items to Herbalife Nutrition. Herbalife Nutrition will also arrange for the pick-up of items to be returned to Herbalife Nutrition.

Herbalife Nutrition will deduct the amount of Royalty Overrides, Commissions, Production Bonuses and any other earnings or benefits paid on the returned products from the respective earners and adjust qualifications as necessary.

The 12 month resignation period may be extended for Distributors living in Wyoming, Georgia, Massachusetts and Puerto Rico.*

How to Initiate a Repurchase of Inventory

Under Rule 2.5.2 – “Refund and Resignation” of the Rules of Conduct, as amended from time to time, a Distributor may have the right to have Herbalife Nutrition repurchase resalable inventory, under certain terms and conditions.

To initiate a repurchase of inventory, the first step is to complete the required forms, then mail, email, or fax them to Herbalife Nutrition:

- Inventory Repurchase Request Form
- Product Return Form
- Literature and Sales Aids Return Form

Mailing Address:

Herbalife International of America, Inc.
Attention: Refunds & Repurchase Department
950 W. 190th St.
Torrance, CA 90502-1001

Email Address:

DS_CSSupport@Herbalife.com

Fax Number:

310-258-7155

The forms must be accompanied by or preceded by a signed resignation letter, or instead of the resignation letter, the completed and signed Inventory Repurchase Request Form will be accepted by Herbalife Nutrition as your resignation letter.

Return Product Authorization

- If you have met the requirements specified on the Inventory Repurchase Request Form and submitted your forms to Herbalife Nutrition via any of the methods previously described above, please contact Herbalife Nutrition’s Repurchase Department at (855) 757-4747 to arrange the return of your inventory.
- Please be aware that all terms and conditions must be met, and to avoid handling delays, each side of your package must reflect the letters “BB” followed by your Herbalife Identification Number in large print (i.e., BB1000000000).
- Once Herbalife Nutrition has processed the return, the payment due will be issued.
- Herbalife will have no responsibility for items shipped that are outside of Rule 2.5.2 “Refund and Resignation,” and guidelines provided.

For questions regarding the process, please contact Herbalife Nutrition’s Repurchase Department at (855) 757-4747.

***Puerto Rico Residents:** If a Distributor resigns for any reason within the first 90 days of becoming a Distributor or resigns at any time due to Herbalife Nutrition’s breach of an essential obligation under the Application or Herbalife Nutrition’s conduct that was detrimental to the Distributor’s business, the Distributor will be entitled to reimbursement for 90% of all payments paid for services rendered by Herbalife Nutrition.



HERBALIFE INTERNATIONAL OF AMERICA, INC
Refunds & Repurchase Department
950 W. 190th Street Torrance, CA 90502-1001
T: 855-757-4747 F: 310-258-7155
Email: DS_CSSupport@Herbalife.com

Inventory Repurchase Request Form

(This form is required.)

This form must be signed, dated, and returned to Herbalife Nutrition to initiate your request.

- I hereby permanently resign as an Herbalife Nutrition Independent Distributor.
- I understand that only unopened products and Herbalife Nutrition produced literature and sales aids that are purchased within the previous 12 months** are eligible for repurchase by Herbalife Nutrition.
- I understand my refund will be issued for the cost I paid for the items, plus any taxes and any shipping and handlings costs on the original delivery and return of the items to Herbalife Nutrition. Herbalife Nutrition will also arrange for the pickup of items to be returned to Herbalife Nutrition.
- I understand that I will be refunded via the same method of payment that was used when I bought the items. (However, if paid by money order, the refund will be via check.)
- I understand that Herbalife Nutrition has no responsibility for items returned that that are not eligible for return under Rule 2.5.2 – Refund and Resignation.
- I have included proof of purchase for any merchandise (copies of credit card statements, money orders or cancelled checks), which I did not purchase directly from Herbalife Nutrition.
- I understand that if I permanently resign within 12 months after the date Herbalife Nutrition accepted my Herbalife Nutrition Distributorship Application and Agreement, I am entitled to a full refund of the cost of my International Business Pack whether or not in resalable condition.

By my signature, I acknowledge and agree to the above.

(Name - Please Print)

(Herbalife Nutrition Identification Number)

(Signature)

(Date)

Please contact Herbalife Nutrition's Refunds and Repurchase Department at 855-757-4747 to arrange the pick-up of your inventory.

**The 12-month resignation period may be extended for Distributors living in Wyoming, Georgia, Massachusetts, and Puerto Rico.

The personal information entered on this form, will be used by Herbalife Nutrition to process your request, to fulfill all legal and contractual requirements, and for other business purposes as described our privacy policy, located at <https://www.herbalife.com/privacy-policy> . Herbalife Nutrition or its authorized third parties may contact you directly for these purposes. Contact us at 866-866-4744 or Privacy@herbalife.com for more information. CALIFORNIA RESIDENTS: please see our Supplemental Privacy Notice for California Residents (<https://www.herbalife.com/privacy-policy#CaliforniaSupplement>). A paper copy is available upon request.

