



# Extravaganza 2025 Virtual Experience

## Useful Information

**Q1. When will the virtual North America Herbalife Extravaganza take place?**

**A1.** The North America Extravaganza will take place from July 25 through July 27, 2025. Only limited segments taking place on Saturday, July 26 and Sunday, July 27 will be streamed to virtual attendees:

Virtual segments to be livestreamed:

- Saturday (Starting time: 2:00 p.m. Central Time) – Pro2Col Beta<sup>1</sup> Launch (Length: Approx. 3 hrs.)
- Sunday (Starting time: 10:00 a.m. Central Time) (3 Sections): Personal Development, MultiBurn™ Product Training and President’s Team Recognition

**Q2. Do I need to meet a certain qualification to view the training?**

**A2.** No, the virtual training segments are open to all Herbalife Independent Distributors who purchase a ticket to view the livestream.

**Q3. Do I need to purchase a ticket to view the virtual event?**

**A3.** Yes, each Distributor must buy a virtual event ticket to access the livestream.

**Q4. How do I purchase an event ticket?**

**A4.** Tickets are \$50 (SKU #996C) and are available for purchase now on MyHerbalife.com or by calling Member Services at 866-866-4744 until July 23, 2025, 11:59 p.m. Pacific Time.

**Q5. How do I join the virtual event?**

**A5.** When you purchase a virtual event ticket, you will receive an email from Herbalife on Friday, July 25, 2025 with a step-by-step guide on how to join the virtual experience. The virtual Zoom link will be the same link used for both days (Saturday and Sunday).

**Q6. What device is needed to view the event?**

**A6.** The virtual event can be viewed from a laptop, tablet or any mobile device.

**Q7. Can I view the event through multiple devices?**

**A7.** Each session requires a unique email address. To view on two devices, you must purchase two tickets. Limit of two tickets per ID.

**Q8. Which web browser can I use to view the event?**

**A8.** The event is compatible with the following web browsers: Google Chrome, Firefox or Safari.

**Q9. Will this event be translated into other languages?**

**A9.** Yes, the event will be translated into English, Spanish and French.

**Q10. Are audio and/or video recordings permitted?**

**A10.** No, audio and/or video recordings are not permitted for any of the sessions.

**Q11. Who can I contact for help with logging in to the event?**

**A11.** During the days of the livestream, please contact our North America Extravaganza Virtual Help Desk at 844-639-6881 toll-free or 310-216-6089 during the hours of operation listed below:

Virtual Help Desk Hours of Operation	
Saturday, July 26, 2025	Sunday, July 27, 2025
12:00 p.m.–5:00 p.m. Central Time	9:00 a.m.–12:00 p.m. Central Time

**Q12. Can Distributors outside of North America register to attend the virtual event?**

**A12.** Yes, the virtual North America Herbalife Extravaganza is open to all Distributors outside of North America who purchase an event ticket.

**Q13. As a VIP qualifier, will I receive a gift?**

**A13.** No, to receive Registration Packs, VIP gifts, and other event materials, each Distributor must attend the event in person.

**Q14. If I bought an in-person ticket, can I transfer it to a virtual event ticket?**

**A14.** No, all ticket sales are final, nonrefundable and nontransferable.

**Q15. Who can I contact if I have further questions?**

**A15.** Please contact Member Services at 866-866-4744.

