



## Retail Order Form-Receipt

Date: \_\_\_\_\_

### Agreement of sale between Seller and Buyer.

Fields marked with an \* are compulsory fields

Herbalife Nutrition Member (Seller)											
* Member's Name:	_____										
* Member's ID No.:	<table border="1"><tr><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></tr></table>										
* Address:	_____										
* Tel No.:	_____										
* E-mail:	_____										

Customer (Buyer)
Customer's name: _____
Address: _____
_____
_____
Tel No.: _____

Quantity	Product Description	Price per unit	Total

DELIVERY within ..... days of your order

Freight / Postage  
(if applicable)

## The products will be:

- ☐ sent by post
 ☐ delivered to customer address
- ☐ collected from your Herbalife Nutrition Member at: \_\_\_\_\_
- ☐ Other: \_\_\_\_\_

## Payment method type:

- ☐ Cash
- ☐ Card
- ☐ Other \_\_\_\_\_

## VAT

## TOTAL

Payment with order directly to the Seller. Your contract of sale is with your Herbalife Nutrition Member who is an independent seller of Herbalife Nutrition products and is not an agent of Herbalife Nutrition. Orders subject to availability. Price includes delivery and VAT as applicable.

☐ Yes please, I would like a follow-up call from my Member with help, advice and new product information, but under no obligation to buy.

Customer signature

☐ Yes, I am interested in arranging a home party.
 ☐ Yes, I would like to hear more about Herbalife Nutrition's business opportunity.

YOUR CONSENT TO BE CONTACTED IS VOLUNTARY AND MAY BE REVOKED AT ANY TIME.

This retail order form confirms a contract between yourself as the Buyer and the Herbalife Nutrition Member named above as the Seller.

## SEE OVERLEAF FOR ADDITIONAL DETAILS ABOUT YOUR CANCELLATION RIGHTS AND PRIVACY POLICY

### 30 DAY MONEY BACK GUARANTEE

**HERBALIFE NUTRITON REFUND POLICY:** In addition to your statutory rights as a consumer and your legal right of cancellation set out overleaf, Herbalife Nutrition offers a no quibble guarantee. Simply request a full refund of the purchase price or a full credit note towards the purchase of another Herbalife Nutrition product or products from your Herbalife Nutrition Member within 30 days from your receipt of the product, return the unused portion of the product, or the original product labels, or the empty product containers, along with the copy of the Retail Order Form to the Herbalife Nutrition Member named on the top of this form.



Herbalife Nutrition is a Member of the UK Direct Selling Association and requires its Members to comply with the DSA Codes of Practice.

## LEGAL RIGHT OF CANCELLATION

You may cancel your order any time up to 14 days after delivery of the goods. To do so, you must make a clear statement of your wish to cancel. That statement should be communicated (e.g. by letter or email) to your Herbalife Nutrition Member (contact details overleaf and below). If posted or emailed, notice of cancellation takes effect when posted or sent. You may use the cancellation form below but you do not have to. Provided that any goods which you have received under the cancelled contract have been returned (at your own expense) complete and in good condition to your Herbalife Nutrition Member within 14 days of your cancellation, you will be entitled to receive a full refund, using the same means of payment as you used for the initial transaction. You will incur no fees for that reimbursement.

### Cancellation Form [Complete and return this form only if you wish to cancel the contract]

To \_\_\_\_\_

I/We\* hereby give notice that I/We\* cancel my/our\* contract of sale of the following goods \_\_\_\_\_

Ordered on\*/received on\* \_\_\_\_\_

Name of consumer(s): \_\_\_\_\_

Address of consumer(s): \_\_\_\_\_

Signature of consumer(s) (only if this form is notified on paper) \_\_\_\_\_

Date: \_\_\_\_\_

*\*delete as appropriate*

## PRIVACY NOTICE

As your Herbalife Nutrition Independent Member and controller, I will collect and process your personal information listed in this order form for the purpose of processing your order to fulfil my contractual obligations, for quality checks, which is in my legitimate interest, and for the fulfilment my legal and compliance obligations. Failure to provide the information makes it impossible for me to fulfil my contractual obligations towards you and Herbalife Nutrition. I may also use your information for direct marketing, subject to any consent or other legal requirements that may be applicable in your jurisdiction. I am required to process your information in accordance with applicable laws and the Herbalife Nutrition's Rules of Conduct. I will retain your data for as long as necessary for the purposes for which it was collected, and as a long as required by law (but in no event less than two (2) years).

Depending on applicable law, you may have various rights with respect to your personal information towards me as your Herbalife Nutrition Independent Member, such as a right of access, rectification, restriction of or objection to processing, portability to another controller and erasure. These rights are subject to limitations set out in law. To exercise such rights or to learn more about my privacy practices, please contact me directly using information found on the top of this order form.

I may share your data with Herbalife UK Limited, The Atrium, 1 Harefield Road, Uxbridge, Middlesex, UB8 1HB ("**Herbalife Nutrition**"). I do so, on the basis of my legitimate business interest to process your orders and otherwise support my business operations, and to maintain the optimal functioning of the Herbalife Nutrition's Sales and Marketing Plan in accordance with all legal and contractual requirements to which I am subject.

Herbalife Nutrition will use your data as a controller and apply the principles set forth in its privacy policy, located at <https://www.herbalife.co.uk/privacy-policy>. As stated therein, Herbalife Nutrition may in turn share your data with its affiliates, including Herbalife Nutrition affiliates located in countries outside of the European Union such as the United States that may not offer the same level of data protection as your own country. Please see the Herbalife Nutrition's privacy policy for information regarding steps taken by Herbalife Nutrition to secure your data and protect your information when it is transferred to affiliates outside of Europe. As further stated in its privacy policy, Herbalife Nutrition may share your information with other parties as required by law, or to comply with a subpoena, legal proceedings, or similar legal or judicial process or arbitration, including disclosure to authorized third party auditors or governmental authorities. Herbalife Nutrition or its authorized representatives may contact you directly for purposes of meeting Herbalife Nutrition's legal and compliance obligations.

Depending on applicable law, you may have various rights with respect to your personal information towards Herbalife Nutrition, such as a right of access, rectification, restriction of or objection to processing, portability to another controller and erasure. These rights are subject to limitations set out in law. To exercise such rights with respect to Herbalife Nutrition, please see the Herbalife Nutrition's privacy policy or contact Herbalife Nutrition at [privacy@herbalife.com](mailto:privacy@herbalife.com) for more information. As stated in the privacy policy, if you are in the European Union and have concerns about Herbalife Nutrition's use of your personal information that Herbalife Nutrition cannot solve to your satisfaction, you have the right to file a complaint with the competent Supervisory Authority in your jurisdiction.

## TOTAL SATISFACTION

Herbalife Nutrition is sure you will have total satisfaction from your purchase. However, if any reason, you are not totally satisfied, contact your Herbalife Nutrition Member.

If still not satisfied, contact: Herbalife UK Limited, The Atrium, 1 Harefield Road, Uxbridge, Middlesex, UB8 1HB Member Services department at 0345 056 0606.

Any consumer who is still not satisfied may contact the Direct Selling Association which operates a dispute resolution service. For details of this and of the DSA's Codes of Practice contact the UK DSA: Direct Selling Association, Enterprise House, 30 Billing Road, Northampton, NN1 5DQ, Tel: +44 (0)1604 625700, or visit the UK DSA website: <http://dsa.org.uk/index.php>.