

Dear Members,

To avoid confusing Herbalife customers and the public at large, Members operating independent websites that use Herbalife trademarks to promote or offer Herbalife products for sale Members must clearly display an entry splash pop-up provided by Herbalife without any alteration, that appears once at every visit to the website.

Please contact your local Member Business Support and Compliance (MPC) for the entry splash pop-up on one of the following contact details:

Email: <u>MPCSouthernAfrica@herbalife.com</u>

Phone: +27 21 100 4940

For full requirements regarding Member Websites, please view Herbalife 's <u>Rules of Conduct</u> by visiting <u>http://www.myherbalife.com/en-BW</u> or contact Herbalife for assistance.

Q: How can the entry splash pop-up be installed? What is included in the zip file? What does a Member have to do with the zip file in order to install the entry splash pop up?

The popup has been created to require as little configuration as possible to be included on your website, but still give you the flexibility to control how it is installed if you need it.

Follow the steps below to get the pop-up working on your site:

1. Unzip the herbalife-popup.zip file. This will give you a folder called 'herbalife-popup'

2. Copy this folder and its contents to your webserver. If possible, you should copy it to the top level of your hosting (where your index files are). If you are unsure of this, your web hosting partner or digital team will be able to help you.

3. If you leave the folder called 'herbalife-popup', and do not rename any of the files in that folder, then you do not need to open these files. If you do need to edit the name, or cannot put it in the top level of your hosting, then you will need to make some file changes - see section below 'how to change the name or path of the popup'.

4. Include the following code in the footer of your website, directly above the </body> tag:

<div id="herbalifepopup"></div>

<script type='text/javascript' src='/herbalife-popup/js-include.js'></script>

5. That should then complete the installation.

How to change the name or path of the popup

If for any reason you cannot leave the folder name as herbalife-popup, or you have to put it in a location other than the top level of your hosting, then you will need to amend the following sections of the pop-up files and include code:

6. In the code you include on your website:

<div id="herbalifepopup"></div>

<script type='text/javascript' src='/herbalife-popup/js-include.js'></script>

You need to update the '/herbalife-popup/' URL to the one matching your chosen location.

Q: How can a Member add their name within the pop up?

To add their name, follow the below steps

- 1. Open the js-include.js file in the Notepad or any code editor
- 2. Search the file (CTRL+F) for [NAME OF MEMBER]

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- 3. In the code, replace [NAME OF MEMBER] with your name
- 4. Save the file